Sixth Semester B.A Degree Examination, April 2014
First Degree Programme under CBCSS
PSYCHOLOGY
Core Course
PG 1643: Organizational Behavior

Time: 3 Hours                                                                                                                          Max. Weight: 30

PART – A

Answer all questions. Each question carries a weight age of  1/4

Choose the correct answer.

1. The set of shared, taken for granted implicit assumptions that a group holds is
   (Policies, Values, Culture, Climate)

2. The degree to which jobs within the organization are standardized is called as
   (Standardization, Formalization, Centralization, Decentralization)

3. A structure that creates dual lines of authority and combines functional and product departmentalization
   (Project, Matrix, Horizontal, Network)

4. The formal pattern of how people and jobs are grouped in an organization is known as
   (Design, Structure, Norm, Form)

Fill in the blanks:

5. Communication without the content of spoken language is

6. A structure with highly routine operating task is

7. Human Relations Movement was initiated by

8. Distribution of authority and responsibility is

Write true or false:

9. Choosing between alternatives is decision making.

10. As group size increase, cohesiveness also increases.

11. The chain of command is the continuous line of authority that extends from top to bottom.
12. The first stage of group development is storming.

Match the following:

13. Contingency Model - Blake and Mouton
14. Path Goal Theory - Robert House
15. Time and motion study - Fred Fiedler
16. Managerial Grid - Gilbert’s

PART - B

Write short notes for any eight of the following. Each carries a weight age of one.

17. In basket training
18. Work group
19. Great man Theory
20. Group cohesiveness
21. Assertiveness
22. Group
24. Span of control.
25. Bureaucracy
26. Environmental uncertainty
27. Culture as liability
28. Recruitment

PART – C

Answer any five of the following in 100 words. Each carries a weightage of two.

29. Interpersonal skills.
31. Types of Groups
32. How is culture learned?
33. Departmentalization.
34. Relationship of Social Psychology with O.B.
35. Dimensions of personality according to Big Five Theory.
36. Type A and B Personality.

Answer any two of the following in 200 words. Each carries a weightage of 4.
37. Elaborate the group decision making technique. Which technique is more appropriate in an Indian context?

38. What is leadership? Explain the behavioral theories of leadership.

39. Define Organizational Behavior. Explain the challenges and opportunity for Organization Behavior